

Size : 90*63MM

MOES HOME, SMART MOES HOME

Instruction Manual USB Multi-mode Gateway



English

WORKS WITH alexa WORKS WITH Google Assistant

Powered by **tuya**

- Bitte scannen Sie den QR-Code, um das deutsche Handbuch, das Installationsvideo und die Funktionseinführung zu erhalten
- Escanee el código QR para obtener el manual en español, el video de instalación y la introducción de la función
- Veillez scanner le code QR pour obtenir le manuel en français, la vidéo d'installation et l'introduction des fonctions
- Отсканируйте QR-код, чтобы получить руководство на русском языке, видео по установке и описание функций
- Leia o código QR para obter o manual em português, o vídeo de instalação e a introdução das funções



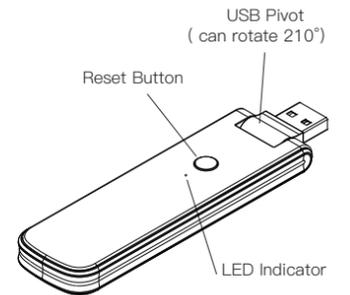

请扫描二维码获取中文的说明书、安装视频及功能介绍

Thanks for choosing our product !

With this multi-mode gateway, you can add different types of tuya zigbee and bluetooth devices, and control them remotely on your mobile app.

Please read the user manual carefully before use and keep it for future reference.

Product Presentation



Product Specification

Model: MHUB-FL-U
Size: 114*30.4*10mm
USB Input: DC 5V/1A
Indicator: Red(Wi-Fi) Blue(Zigbee+BLE)
Wi-Fi: 2.4GHz IEEE 802.11b/g/n
Zigbee Frequency: IEEE 802.15.4
Bluetooth: Low-energy 5.0

Checklist before using the device

- Your smartphone has connected to 2.4GHz Wi-Fi network.
- Input the correct Wi-Fi password.
- Your smartphone must be Android 4.4 + or iOS 8.0 +.
- Your Wi-Fi router is MAC-open.
- If the numbers of devices connected to the Wi-Fi router reach the limit, you can try to disable a device to vacate the channel or try with another router.

Download the MOES APP

- Download MOES App on App store or scan the QR code





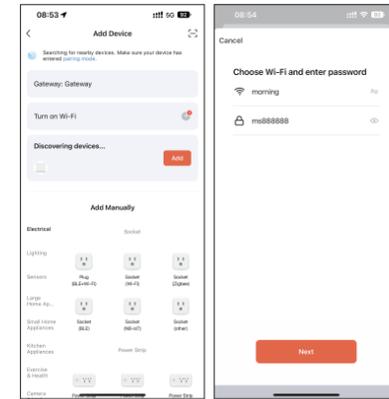
MOES App is upgraded as much more compatibility than Tuya Smart/Smart Life App, functional well for scene controlled by Siri, widget and scene recommendations as the fully new customized service.
(Note: Tuya Smart/Smart Life App still works, but MOES App is highly recommended)

- Registration or Log in.
 - Download "MOES" Application.
 - Enter the Register/Login interface; tap "Register" to create an account by entering your phone number to get verification code and "Set password". Choose "Log in" if you already have a MOES account.

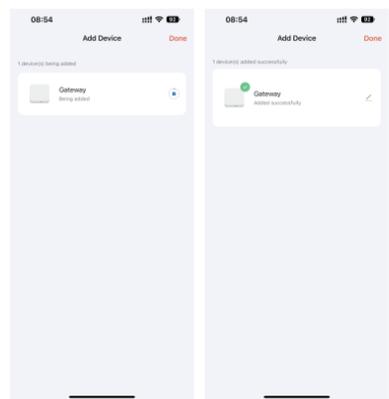
Steps for connecting the APP to the device

- First, make sure that Bluetooth is turned on. If not, turn on Bluetooth.
- Confirm the indicator is flashing, if not, Press and hold the reset button for five seconds until the red indicator flashes before releasing your finger, then the device enters the APP configuration state.

- Open MOES App and Click "+" Choice "Add Device", then the prompt page will automatically show on the screen. Click "Add". Enter Wi-Fi Password and click "Next", waiting for the connection completed.

- Add the device successfully, you can edit the name of the device to enter the device page by click "Next"



- Click "Done" to enter the device page to enjoy your smart life with home automation.



How to Reset/Re-pair Device

Press and hold the reset button for five seconds until the red indicator flashes before releasing your finger, then the device enters the APP configuration state.

FAQ

- How many devices can be added to this gateway?**
Hello, this gateway can add 50 ZigBee/Bluetooth devices each
- What should i do when device configuration process fail?**
You can:
 - Check whether the device has been powered on.
 - Check your network connectivity, make sure the Wi-Fi router is working properly.
 - Make sure the wifi password is correct.
- What should i do if the device is often offline?**
 - Check whether the router is powered off or disconnected from the network.
 - Check whether the router has been replaced, or Wi-Fi name or password has been changed.
 - Please confirm whether the device has just updated the firmware. The device will be

disconnected from the network when the firmware is updated, and will automatically connect to the network after update completed.

- The Wi-Fi signal of the device is too poor.
- You can also use phone hotspot to check whether it is the problem of network.

SERVICE

- During the free warranty period, if the product breaks down during normal use, we will offer free maintenance for the product.
- Natural disasters/man-made equipment failures, disassembly and repair without the permission of our company, no warranty card, products beyond the free warranty period, etc., are not within the scope of free warranty.
- Any commitment (oral or written) made by the third party (including the dealer/service provider) to the user beyond the warranty scope shall be executed by the third party.
- Please keep this warranty card to ensure your rights.

- Our company may update or change the products without notice. Please refer to the official website for the updates.

RECYCLING INFORMATION

All products marked with the symbol for separate collection of waste electrical and electronic equipment (WEEE Directive 2012/19 / EU) must be disposed of separately from unsorted municipal waste. To protect your health and the environment, this equipment must be disposed of at designated collection points for electrical and electronic equipment designated by the government or local authorities. Correct disposal and recycling will help prevent potential negative consequences for the environment and human health.

To find out where these collection points are and how they work, contact the installer or your local authority.

WARRANTY CARD

Product Information

Product Name _____
Product Type _____
Purchase Date _____
Warranty Period _____
Dealer Information _____

Customer's Name _____
Customer Phone _____
Customer Address _____

Maintenance Records

Failure date	Cause Of Issue	Fault Content	Principal

Thank you for your support and purchase at we Moes, we are always here for your complete satisfaction, just feel free to share your great shopping experience with us.

★★★★★

If you have any other need, please do not hesitate to contact us first, we will try to meet your demand.

FOLLOW US

@moessmart MOES.Official
@moes_smart @moes_smart
@moes_smart www.moes.net

UK REP EVATOST CONSULTING LTD
Address: Suite 11, First Floor, Moy Road Business Centre, Taffs Well, Cardiff, Wales, CF15 7QR
Tel: +44-292-1680945
Email: contact@evatmaster.com

EC REP AMZLAB GmbH
Laubenhof 23, 45326 Essen
Made In China

Manufacturer:
WENZHOU NOVA NEW ENERGY CO.,LTD
Address: Power Science and Technology Innovation Center, NO.238, Wei 11 Road, Yueqing Economic Development Zone, Yueqing, Zhejiang, China
Tel: +86-577-57186815
After-sale Service: service@moeshouse.com